



The Leading
Forum on
Pay for
Performance,
Transparency
and Value-Driven
Healthcare

March 24 – 26, 2014 Hyatt Regency San Francisco

# www.PFPSummit.com

#### CO CHAIRS:

**David Joyner,** Chief Operating Officer, Hill Physicians Medical Group; Chair, Integrated Healthcare Association **Tom Williams, DrPH,** President and Chief Executive Officer, Integrated Healthcare Association

#### **FEATURED FACULTY:**

**Robert Berenson, MD,** Institute Fellow, Urban Institute; Former Vice Chair, Medicare Payment Advisory Commission (MedPAC) **Elizabeth Curran,** Head, National Network Strategy and Program Development, Aetna

**Larry deGhetaldi, MD,** Division President, Palo Alto Medical Foundation

**Suzanne Delbanco, PhD,** Executive Director, Catalyst for Payment Reform

David Feinberg, MD, MBA, President, UCLA Health System; Chief Executive Officer, UCLA Hospital System

**Robert Galvin, MD, MBA,** Chief Executive Officer, Equity Healthcare, The Blackstone Group

**Jack Lewin, MD,** President and CEO, Cardiovascular Research Foundation; Chairman, National Coalition on Healthcare

William MacBain, MPS, Senior Vice President, Gorman Health Group

**Elizabeth Mitchell,** President and Chief Executive Officer, Network for Regional Healthcare Improvement (NHRI)

Peggy O'Kane, President, National Committee for Quality Assurance

Mark Smith, MD, MBA, Former President and Chief Executive Officer, California HealthCare Foundation

Alan Weil, Executive Director, National Academy for State Health Policy

#### **CO-SPONSORS:**

- $\cdot \ \, \text{AcademyHealth}$
- Agency for Healthcare Research and Quality (AHRQ)
- California Association of Physician Groups (CAPG)
- Center for Healthcare Quality and Payment Reform
- · California HealthCare Foundation (CHCF)
- eHealth Initiative Healthcare Incentives
  - Improvement Institute (HCI3)
- The Leapfrog Group
- National Business Coalition on Health (NBCH)
- National Committee for Quality Assurance (NCQA)
- Network for Regional Healthcare Improvement (NRHI)
- Pacific Business Group on Health (PBGH)
- · The Pharmacy Group (TPG)

Conference

& Internet Event

# GHC HEALTH

PRODUCER:



#### **MEDIA PARTNERS:**

health policy

**Health Affairs** 

SILVER GRANTORS:



# Genentech

A Member of the Roche Group

BRONZE GRANTOR:



#### AND FEATURING THE FOLLOWING PRE-CONFERENCE SESSIONS:

- Pre-Conference I: New Tools to Help Employers Get Better Value from Healthcare Benefits Sponsored by the National Business Coalition on Health
- Pre-Conference II: Price Transparency: Creating and Using Data to Improve Performance Sponsored by the Integrated Healthcare Association
- Pre-Conference III: Improving Evidence and Measurement for Payment and Public Reporting Sponsored by the Agency for Healthcare Research and Quality (AHRQ)

#### **CONTINUING EDUCATION CREDITS:**

ACCME Physician Credit Designation Statement: This activity has been approved for a maximum of 16.75 AMA PRA Category 1 Credits™ for both onsite and online attendees. Physicians should claim only the credit commensurate with the extent of their participation in the activity. See page 6.

NASBA Credit Statement: A recommended maximum of 17 credits based on a 50-minute hour will be granted for the entire learning activity for the National Association of State Boards of Accountancy (NASBA). See page 6.



he year 2014 marks a turning point in U.S. health care — the first-ever individual mandate to purchase coverage in the U.S., alongside the rollout of health insurance exchanges and expansion of many state Medicaid programs. As the Affordable Care Act reaches full implementation over the next several years, the number of covered Americans is projected to grow by millions. Will the care they receive be safe, timely, effective, efficient, equitable, and

patient-centered? Will it be affordable for the U.S. as a society over the long-term? Central to our ability to answer those questions — and to ensure that they are answered in the affirmative — is measuring, reporting, and rewarding performance. The 9th National P4P Summit offers a forum to engage in lively — even provocative discussion of the issues, opportunities, and challenges facing the health care system in 2014.

Leaders from industry, government, and the non-profit sector will share best practices and lessons learned from grappling with real-world implementation issues related to performance measurement. We will learn from case studies of value based pay for performance, including design, implementation experiences, and results. We will hear from a wide array of programs, including those targeting different populations (commercial, Medicare, Medicaid), those using Triple Aim outcomes measures (e.g. total cost of care), and those involving innovative approaches to performancebased payment (e.g. shared savings). The Summit also provides an opportunity to obtain up-to-date information on policy issues relevant to performance measurement, including CMS value based purchasing and physician payment.

There will be ample opportunity for audience participation, questions and answers.

The conference has become a great opportunity to reconnect on an annual basis, and we will be delighted if you can join us.

## PARTICIPATION OPTIONS

### TRADITIONAL ONSITE ATTENDANCE

Simply register, travel to the conference city and attend in person.

PROS: Subject matter immersion; professional networking opportunities; faculty interaction.

### LIVE AND ARCHIVED INTERNET ATTENDANCE

Watch the conference in live streaming video over the Internet and at your convenience at any time 24/7 for six months following the event.

The archived conference includes speaker videos and coordinated PowerPoint presentations.

PROS: Live digital feed and 24/7 Internet access for the next six months; accessible in the office, at home or anywhere worldwide with Internet access; avoid travel expense and hassle; no time away from the office.



**Onsite** 



At your office . . .



### MONDAY, MARCH 24, 2014

8:00 am Registration

9:00 am **Pre-Conference Sessions** 

#### Pre-Conference I: New Tools to Help Employers Get Better **Value from Healthcare Benefits**

Sponsored by the National Business Coalition on Health

To help employers make the best informed purchasing decisions and get the most value for their health care dollars, NBCH developed an online decision support and planning tool, ValuePort. It assists healthcare purchasers in adopting value based health strategies with providers and vendors. ValuePort consists of three tools: a calculator to identify and prioritize areas to improve employee health and realize costs savings for twelve of the most prevalent health risks and chronic conditions such as diabetes, obesity, and depression; customized analysis of the employer's progress in adopting value-driven health benefit practices; and evidence-based strategies to improve employee health and ultimately reduce costs. This session will dig deep into the tool, and offer insights from employers who are using it.

**Sara Hanlon,** Vice President, Member Support, National Business Coalition on Health, Washington, DC (Moderator)

Speakers to be Announced. Please see P4P Summit website for updates.

#### Pre-Conference II: Price Transparency: Creating and Using **Data to Improve Performance**

Sponsored by the Integrated Healthcare Association

The topic of price transparency has been gaining attention across the country, as entrepreneurs develop decision-making tools for consumers and states create all-payer claims databases. But what does price transparency really mean? How does the use and relevance of price data vary by audience (e.g., consumer, purchaser, provider)? What can we learn from the initiatives — both public and private — with the most experience? This session will provide an overview of price transparency, highlighting real-world examples of using data resulting from price transparency efforts to inform decisions about care delivery, plan design, and value based purchasing.

**Jill Yegian, PhD,** Vice President, Policy and Research, Integrated Healthcare Association, Oakland, CA (Moderator)

Speakers to be Announced. Please see P4P Summit website for updates.

#### **Pre-Conference III: Improving Evidence and Measurement** for Payment and Public Reporting

Sponsored by the Agency for Healthcare Research and Quality (AHRQ)

For payment and public reporting initiatives to have their desired effects, it is very important that they use valid measures and take advantage of the best possible evidence. The Agency for Healthcare Research and Quality is actively working on improving measures and data, improving how that data is made available to the public, and building the science on effective payment and public reporting strategies. This session will discuss findings of particular importance for purchasers and policy-makers, and will also provide an opportunity for audience input on future priorities for the Agency in measurement and research in these areas.

**Irene Fraser, PhD,** Director, Center for Delivery, Organization, and Markets, Agency for Healthcare Research and Quality (AHRQ), Washington, DC (Moderator)

Speakers to be Announced. Please see P4P Summit website for updates.

Noon **Lunch on Own** 

### DAY I: MONDAY, MARCH 24, 2014

### **OPENING PLENARY SESSION**

1:00 pm

**Welcome and Opening Remarks** 



**David Joyner,** Chief Operating Officer, Hill Physicians Medical Group; Chair, Integrated Healthcare Association, San Ramon, CA

1:20 pm

**Keynote Address: One Patient at a Time** 



**David Feinberg, MD, MBA,** President, UCLA Health System; Chief Executive Officer, UCLA Hospital System; Associate Vice Chancellor, UCLA Health Sciences, Los Angeles, CA

2:00 pm

Keynote Panel: Achieving the Full Potential of Performance Measurement



**Robert Berenson, MD,** Institute Fellow, Urban Institute; Former Vice Chair, Medicare Payment Advisory Commission (MedPAC), Washington, DC



Mark Smith, MD, MBA, Former President and Chief Executive Officer, California HealthCare Foundation, Oakland, CA

3:00 pm

Refreshment Break in the Exhibit Hall

3:30 pm

Keynote Panel: Moving Payment from Volume to Value



**Elizabeth Curran,** Head, National Network Strategy and Program Development, Aetna, Columbus, OH



**Suzanne Delbanco, PhD,** Executive Director, Catalyst for Payment Reform; Former Chief Executive Officer, The Leapfrog Group, San Francisco, CA



Robert Galvin, MD, MBA, Chief Executive Officer, Equity Healthcare, The Blackstone Group; Former Executive Director of Health Services and Chief Medical Officer, General Electric, New York, NY

4:30 pm

Keynote Panel: Successes in Regional Collaboration to Achieve the Triple Aim



**Craig Brammer,** Chief Executive Officer, The Health Collaborative, HealthBridge, and the Greater Cincinnati Health Council, Cincinnati, OH



**Mylia Christensen,** Executive Director, Oregon Health Care Quality Corporation, Portland, OR



**Karen Wolk Feinstein, PhD,** *President and Chief Executive Officer, Jewish Healthcare Foundation, Pittsburgh Regional Health Initiative, and Health Careers Futures, Pittsburgh, PA* 



**Elizabeth Mitchell**, President and Chief Executive Officer, Network for Regional Healthcare Improvement (NHRI); Former Chief Executive Officer, Maine Health Management Coalition, Portland, ME (Moderator)

5:45 pm

Day 1 Adjourns followed by Opening Networking Reception in the Exhibit Hall

### DAY II: TUESDAY, MARCH 25, 2014

7:00 am

Registration and Continental Breakfast in the Exhibit Hall

### MORNING PLENARY SESSION

8:00 am

Keynote Address: The Future of Performance Measurement

**Peggy O'Kane,** President, National Committee for Quality Assurance, Washington, DC

8:45 am

Keynote Panel: Case Studies: Rewarding Excellence and Provider Engagement



**Tom Leyden, MBA**, Director II, Value Partnerships Program, Blue Cross Blue Shield of Michigan, Detroit, MI



Gregg Stefanek, MD, Family Practice Physician, Alma, MI



**Lon Sprecher,** President and Chief Executive Officer, Dean Health Plan, Madison, WI



**Tom Williams, DrPH,** President and Chief Executive Officer, Integrated Healthcare Association, Oakland, CA (Moderator)

10:00 am

**Refreshment Break** 

10:30 am

**Keynote Panel: State Payment Policies That Promote Value** 



**Scott Leitz,** Assistant Commissioner of Health Care, Minnesota Department of Human Services, St. Paul, MN



**Jeanene Smith,** Administrator, Oregon Health Authority, Oregon Office for Health Policy and Research, Salem, OR



**Jennifer Vermeer, MPA**, Medicaid Director, Iowa Department of Human Services, Des Moines, IA



**Alan Weil,** Executive Director, National Academy for State Health Policy, Washington, DC (Moderator)

12:00 pm

**Lunch in the Exhibit Hall** 

1:00 pm

**MINI SUMMITS** 

#### Mini Summit I: Resource Use and Total Cost of Care Measurement

Standardized cost and resource use measures are critical to addressing the increased cost pressure in our nation's healthcare system. This session will examine the science of measuring cost and resource use; review the progress over the last five years, including the current state of NQF endorsed measures and examples of other measures and how they are being used; and forecast future measurement needs. Evidence shows that not all care leads to better outcomes. Cost and resource use measures represent a key component in the national endeavor to assure all patients of high-value and high-quality care.

Taroon Amin, Senior Director, National Quality Forum, Washington, DC

Susan Knudsen, Vice President, Health Informatics, HealthPartners, Minneapolis, MN

**Dolores Yanagihara, MPH,** Vice President, Performance Measurement and Analytics, Integrated Healthcare Association, Oakland, CA

### DAY II: TUESDAY, MARCH 25, 2014 Continued

#### Mini Summit II: Value Based Integrative Behavioral Health

This session features the COMPASS (Care of Mental, Physical, And Substance use Syndromes) program, a three-year effort designed to help solidify the empirically supported collaborative care management model as a solution for improved management of mental and physical health problems. The session will also address emerging evidence on the effectiveness of computer-based psychotherapy programs in behavioral health management, and highlight opportunities to leverage such programs in P4P and value based purchasing programs.

**Katharina Janus, PhD, MBA,** Professor and Director, Center for Healthcare Management, Hamburg, Germany

**Sanne Magnan, MD, PhD,** President and Chief Executive Officer, Institute for Clinical Systems Improvement, Bloomington, MN

**Claire Neely, MD,** Medical Director, Institute for Clinical Systems Improvement, Bloomington, MN

Mark Williams, MD, Department of Psychiatry and Psychology, Mayo Clinic, Rochester, MN

#### Mini Summit III: What Have We Learned from Pioneer ACOs?

The Pioneer ACO program has completed one full year and reported mixed results. In this session, we will hear firsthand from three Pioneer ACOs about lessons learned, including

issues related to patient attribution and engagement, data sharing and reporting, and medical management. The panel brings a diversity of experiences reflecting different geographic locations, organizational structures, and approaches to population management.

Colin LeClair, Executive Director, ACO Programs, Monarch HealthCare, Irvine, CA

**Keith Pugliese**, Vice President of Accountable Care and Public Policy, Brown & Toland Physicians, San Francisco, CA

**Emily Brower,** Executive Director, Accountable Care Programs, Atrius Health, Boston, MA

#### Mini Summit IV: Promoting Transformation in the Safety Net Through Performance Measurement and Payment Reform

With implementation of the Affordable Care Act, clinics and public hospitals are adapting to the changing policy and payment environment -- including a shift from cost-based to value based reimbursement. This session will highlight several initiatives underway to measure, report, and reward performance in the safety net to achieve the Triple Aim.

**Veenu Aulakh**, Executive Director, Center for Care Innovations (CCI), San Francisco, CA

**Grace Wang,** Senior Researcher, American Institutes for Research, San Mateo, CA

**Jill Yegian, PhD,** Vice President, Policy and Research, Integrated Healthcare Association, Oakland, CA

2:45 pm Transition Break

#### 3:00 pm CONCURRENT SESSIONS: GROUP 1

# Session 1.1: MONAHRQ — Creating an Instant Public Reporting Website

**Irene Fraser, PhD,** Director, Center for Delivery, Organization, and Markets, Agency for Healthcare Research and Quality (AHRQ), Washington, DC

Additional Speakers to be Announced

#### Session 1.2: Medical Home Network Delivery System Transformation: From Patient Engagement to Payment Reform

Cheryl Lulias, President and Executive Director, Medical Home Network, Chicago, IL

**Arthur Jones, MD,** Chief Medical Officer, Medical Home Network, Chicago, IL

#### **Session 1.3: Value Based Pay for Performance**

**Lindsay Erickson, MSPH,** Senior Project Analyst, Integrated Healthcare Association, Oakland, CA

Brian Jeffrey, Regional President, Network Management, UnitedHealthcare, Santa Ana, CA

# Session 1.4: Facilitating your Medical Group's Effective Use of Patient Satisfaction Assessment Data

**Kristen Gregory, PhD,** Director of Patient Satisfaction Assessment, The Permanente Medical Group, Oakland, CA

#### **Session 1.5: New Specs for Quality Improvement Organizations**

Marc Bennett, MA, President and Chief Executive Officer, HealthInsight, Salt Lake City, UT

#### Session 1.6: Reference Pricing for Orthopedic Surgery, Lab Tests, and Diagnostic Imaging

Kent Bradley, MD, Senior Vice President and Chief Medical Officer, Safeway, Pleasanton, CA

**Aldo de la Torre,** Vice President, Provider Engagement and Contracting, Anthem Blue Cross, Woodland Hills, CA

**James Robinson, PhD,** Leonard D. Schaeffer Professor of Health Economics, University of California at Berkeley; Director, Berkeley Center for Health Technology, Berkeley, CA

#### **Session 1.7: All Payer Claims Databases**

**Denise Love, BSN, MBA,** Executive Director, National Association of Health Data Organizations (NAHDO); Co-chair, APCD Council, Salt Lake City, UT

4:00 pm Transition Break

#### 4:15 pm CONCURRENT SESSIONS: GROUP 2

# Session 2.1: Blue Cross Blue Shield of Michigan's Hospital Collaborative Quality Initiatives

**Tom Leyden, MBA,** Director II, Value Partnerships Program, Blue Cross Blue Shield of Michigan, Detroit, MI

# Session 2.2: Legal Pitfalls and Solutions: Forming and Operating MSSP and Commercial ACOs; Gainsharing and P4P Issues

**Dennis S. Diaz,** Partner, Davis Wright Tremaine LLP, Los Angeles, CA

#### Session 2.3: Rewarding Excellence — Developing a Pay-for-Performance Program

**Jennifer Winchester,** Senior Director, Provider Network Innovations and Partnerships, BlueCross BlueShield of South Carolina, Columbia, SC

**Rene Frick**, Senior Director, Provider Network Innovations and Partnerships, BlueCross BlueShield of South Carolina, Columbia, SC

# Session 2.4: Role of Digital Health in Patient Engagement and Payment Reform

**Kim MacPherson,** Co-Director, Berkeley Center for Health Technology; MPH Program Director, University of California at Berkeley School of Public Health and Haas School of Business, Berkeley, CA

#### Session 2.5: Strategies for Success in Accountable Care

**Lawrence Shapiro, MD,** Medical Director of Managed Care, Palo Alto Medical Foundation, Mountain View, CA

Laurel Trujillo, MD, Medical Director of Quality, Palo Alto Medical Foundation, Mountain View, CA

# Session 2.6: Population Health Management and Implications for P4P and ROI

Keith Cernak, MBA, MSPH, Executive Director, Health Protect International, Walnut Creek, CA

#### Session 2.7: The New Risk Bearing Providers: Addressing the Opportunities in Value Based Reimbursement Patterns

**Jay Sultan** (Invited), Associate Vice President and Chief Product Portfolio Architect, TriZetto Corporation, Athens, GA

5:15 pm Day 2 Adjourns

### **EXHIBIT AND SPONSORSHIP OPPORTUNITIES**

Take advantage of this unique opportunity to expand your reach! The Summit is attended by highly influential and experienced professionals. Sponsorship offers you strategic positioning as an industry leader. For more information call 206-673-4815 or email exhibits@hcconferences.com.

### DAY 3: WEDNESDAY, MARCH 26, 2014

7:30 am

Registration and Continental Breakfast in the Exhibit Hall

### MORNING PLENARY SESSION

8:30 am

Keynote Address: CMS Value Based Purchasing Update



Sean Cavanaugh (Invited), Deputy Director, Programs and Policy, Center for Medicare and Medicaid Innovation, Centers for Medicare and Medicaid Services (CMS), Baltimore, MD

9:00 am

Keynote Panel: The Medicare SGR "Doc Fix" and Transition to Value Based Payment



**Larry deGhetaldi, MD,** Division President, Palo Alto Medical Foundation, Santa Cruz, CA



Jack Lewin, MD, President and Chief Executive Officer, Cardiovascular Research Foundation; Chairman, National Coalition on Healthcare, New York, NY



**William MacBain, MPS,** Senior Vice President, Gorman Health Group, Washington, DC

10:00 am

**Refreshment Break in the Exhibit Hall** 

### HOTEL INFORMATION/RESERVATIONS

The Hyatt Regency San Francisco is the official hotel for the Ninth National Pay for Performance Summit. A special group rate of \$259 single/double per night (plus tax) has been arranged for Summit Attendees. For information on how to make your reservation online, go to www.pfpsummit.com/travel.html. You may also make a reservation by calling Hyatt Reservations at (888) 421-1442 or (402) 592-6464. Please refer to the Pay for Performance Summit and group code G-HCC3 to receive the group rate. Reservations at the group rate will be accepted while rooms are available or until the cut-off date of **Friday, February 28, 2014.** After this, reservations will be accepted on a space-available basis at the prevailing rate.

#### The Hyatt Regency San Francisco

5 Embarcadero Center • San Francisco, CA 94111

Phone: (415) 788-1234



#### 10:15 am MINI SUMMITS

#### Mini Summit V: Reaching for the Medicare Stars

Health plan performance on Medicare Star ratings is linked to significant financial incentives. Success in achieving a five star rating is contingent on both health plan and provider performance. This session will explain the ratings systems and share plan and provider strategies for successful performance.

**William MacBain, MPS,** Senior Vice President, Gorman Health Group, Washington, DC

Kelly Miller, Project Analyst, Integrated Healthcare Association, Oakland, CA

Karen Sugano, Vice President, Network Management, SCAN Health Plan, Long Beach, CA

**Jennifer Pereur, MBA**, Director, Government Programs, Hill Physicians Medical Group, San Ramon, CA (Moderator)

# Mini Summit VI: Updates from Centers for Medicare and Medicaid Services (CMS) on Value Based Purchasing

Health care transformation is a reality and will succeed, in part, based on CMS' ability to measure quality, align payment incentives with desired outcomes and across providers, and incent quality improvement that is based on evidence and uses health information technology. At this session, you will hear from senior CMS leaders about recent updates in this area and plans for the future.

**David Saÿen,** Regional Administrator, Centers for Medicare and Medicaid Services (CMS) - Region IX, San Francisco, CA

**Betsy L. Thompson, MD, DrPH,** Chief Medical Officer, Centers for Medicare and Medicaid Services (CMS) - Region IX, San Francisco, CA

# Mini Summit VII: The Future of Pay for Performance for Hospitals and Physicians: Next Generation Models in Public and Private Sectors

There are intensive P4P efforts in the six states that received the first round of CMS State Innovation Model Testing awards. This session will review how they are using the funds to transform their states through value based initiatives and share sample models and early outcomes. Highlights include critical elements of this transformation including price/quality transparency, governance, contracting and execution strategies, and how to leverage lessons learned from first generation P4P models.

**Deirdre Baggot, PhD (c), MBA,** Vice President, The Camden Group, Los Angeles, CA

**Valinda Rutledge**, President and Chief Executive Officer, Rutledge Health Care Consulting; Former Director of Patient Care Model Group, CMMI, Greenville, SC

# Mini Summit VIII: Changing Payment and Changing Care for Medically Complex Patients

Controlling health care costs depends on finding affordable ways to provide extra support to medically complex patients to avoid unnecessary utilization of health care services. This session features innovative programs around the country and their experiences re-designing care and payment for patients living with multiple chronic conditions, and at risk for hospitalization.

Alan Glaseroff, MD, Co-Director, Stanford Coordinated Care, Stanford, CA

**Tracy L. Johnson, PhD,** *Director, Health Care Reform Initiatives, Denver Health and Hospital Authority, Denver, CO* 

**Diane Stewart,** Senior Director, Pacific Business Group on Health, San Francisco, CA

12:00 pm National Pay for Performance Summit Adjourns

#### SAVE THE DATES

Offered in Sequence at Hyatt Regency on Capitol Hill, Washington, DC

# FOURTH NATIONAL BUNDLED PAYMENT SUMMIT

The Leading Forum on the Role of Healthcare Payment Reforms with Special Focus on Bundled Payment Approaches Sponsored by Health Care Incentives Improvement Institute (HCI3) Co-sponsored by Integrated

Healthcare Association (IHA)

June 16 – 18, 2014

www.BundledPaymentSummit.com

# FIFTH NATIONAL ACCOUNTABLE CARE ORGANIZATION (ACO) SUMMIT

The Leading Forum on Accountable Care Organizations (ACOs) and Related Delivery System and Payment Reform

Sponsored by Engelberg Center for Health Reform at the Brookings Institution and Dartmouth Institute for Health Policy and Clinical Practice

**June 18 – 20, 2014** 

www.ACOSummit.com

Conferences

& Internet Events

#### THE FOLLOWING REGISTRATION TERMS AND CONDITIONS APPLY

#### **REGARDING INTERNET REGISTRATIONS**

- 1. Individuals or groups may register for Internet access. Organizations may register for group access without presenting specific registrant names. In such instances the registering organization will be presented a series of user names and passwords to distribute to participants.
- 2. Each registrant will receive a user name and password for access. Registrants will be able to change their user names and passwords and manage their accounts.
- 3. Internet registrants will enjoy six (6) months of access from the date of issuance of a user name and password.
- 4. Only one user (per user name and password) may access the archived conference. It is not permissible to share the user name and password with third parties. Should Internet registrants choose to access post conference content via alternative media (Flash Drive), this individual use limitation applies. It is not permissible to share alternative media with third parties.
- 5. User name and password use will be monitored to assure compliance.
- 6. Each Internet registration is subject to a "bandwidth" or capacity use cap of 5 gb per user per month. When this capacity use cap is hit, the registration lapses. Said registration will be again made available at the start of the next month so long as the registration period has not lapsed and is subject to the same capacity cap.
- 7. For webcast registrants there will be no refunds for cancellations. Please call the Conference Office at 800-503-7382 or 206-452-5499 for further information.

# REGARDING ONSITE REGISTRATION, CANCELLATIONS AND SUBSTITUTIONS

- 1. For onsite group registrations, full registration and credit card information is required for each registrant. List all members of groups registering concurrently on fax or scanned cover sheet.
- 2. For onsite registrants there will be no refunds for "no-shows" or for cancellations. You may send a substitute or switch to the webcast option. Please call the Conference Office at 800-503-7382 or 206-452-5499 for further information.

#### METHOD OF PAYMENT FOR TUITION

Make payment to Health Care Conference Administrators LLC by check, MasterCard, Visa or American Express. Credit card charges will be listed on your statement as payment to HealthCare (HC) Conf LLC. Checks or money orders should be made payable to Health Care Conference Administrators LLC. A \$30 fee will be charged on any returned checks.

#### **REGISTRATION OPTIONS**

Registration may be made online or via mail, fax or scan.

You may register through either of the following:

- Online at www.PFPSummit.com.
- Fax/Mail/Email using this printed registration form. Mail the completed form with payment to the Conference registrar at 22529 39th Ave. SE, Bothell, WA 98021, or fax the completed form to 206-319-5303, or scan and email the completed form to registration@hcconferences.com. Checks or money orders should be made payable to Health Care Conference Administrators LLC.

The following credit cards are accepted: American Express, Visa or MasterCard. Credit card charges will be listed on your statement as payment to HealthCare (HC) Conf LLC.

For registrants awaiting company check or money order, a credit card number must be given to hold registration. If payment is not received by seven days prior to the Summit, credit card payment will be processed.

#### **TAX DEDUCTIBILITY**

Expenses of training including tuition, travel, lodging and meals, incurred to maintain or improve skills in your profession may be tax deductible. Consult your tax advisor. Federal Tax ID: 91-1892021.

#### **CANCELLATIONS/SUBSTITUTIONS**

No refunds will be given for "no-shows" or for cancellations of either webcast or onsite registrations. You may send a substitute or transfer your onsite registration to a webcast registration. For more information, please call the Conference Office at 800-503-7382 or 206-452-5499.

#### INTELLECTUAL PROPERTY POLICY

Unauthorized sharing of Summit content via Internet access through the sharing of user names and passwords or via alternative media (Flash Drive) through the sharing of said media is restricted by law and may subject the copyright infringer to substantial civil damages. The Summit aggressively pursues copyright infringers. If a registrant needs the ability to share Summit content within his or her organization, multiple Summit registrations are available at discounted rates.

# NINTH NATIONAL PAY FOR PERFORMANCE SUMMIT CONTINUING EDUCATION CREDITS

#### **AMA PRA Category 1 Credits**

#### **Physicians Accreditation Statement**

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the Institute for the Advancement of Human Behavior (IAHB) and the Health Care Conference Administrator (dba GHC, LLC Healthcare). The IAHB is accredited by the ACCME to provide continuing medical education for physicians.

#### **Credit Designation Statement**

The IAHB designates this live activity for a maximum of 16.75 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

#### NASBA

Health Care Conference Administrators, LLC (dba GHC, LLC Healthcare) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit

Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.learningmarket.org. A recommended maximum of 17 credits based on a 50-minute hour will be granted for the entire learning activity.

This program addresses topics that are of a current concern in the healthcare quality and patient safety environment. This is an update, group-live activity. For more information regarding administrative policies such as complaints or refunds, call 425-233-5075 or email pjgrant@ehcca.com.

#### **CERTIFICATE OF ATTENDANCE**

Onsite attendees can also request a Certificate of Attendance which they can file with appropriate entities for credit, and webcast attendees can request a Webcast Certificate of Attendance on which they can certify the number of hours they watched and and can file with appropriate entities for credit.

The Summit will pay a reward for information regarding unauthorized sharing of Summit content. The reward will be one quarter (25%) of any recovery resulting from a copyright infringement (less legal fees and other expenses related to the recovery) up to a maximum reward payment of \$25,000. The payment will be made to the individual or individuals who in the opinion of our legal counsel first provided the factual information, which was necessary for the recovery. If you have knowledge regarding the unauthorized Summit content sharing, contact the Summit registration office.

#### **REGISTRATION BINDING AGREEMENT**

Registration (whether online or by this form) constitutes a contract and all of these terms and conditions are binding on the parties. In particular, these terms and conditions shall apply in the case of any credit/debit card dispute.

#### **GENERAL TERMS AND CONDITIONS**

Program subject to cancellation or change. If the program is cancelled the only liability of the Summit will be to refund the registration fee paid. The Summit shall have no liability regarding travel or other costs. Registration form submitted via fax, mail, email or online constitutes binding agreement between the parties.

#### FOR FURTHER INFORMATION

Call 800-503-7382 (Continental US, Alaska and Hawaii only) or 206-452-5499, send e-mail to registration@hcconferences.com, or visit our website at www.PFPSummit.com.

#### **TUITION SCHOLARSHIPS**

We are now offering partial and full Tuition Scholarships to qualifying representatives of local, state and federal government, consumer advocate organizations, safety net providers, academics, students and health services research organizations to attend the National Pay for Performance Summit.

A variety of factors will be considered in determining the issuance of a scholarship. These factors include financial need and the desirability of geographic and organizational representation at the event(s). Funding for scholarships is limited

Tuition scholarships cover the cost of the registration fee of the event. Funds are not available to cover travel or lodging.

To apply for a full or partial tuition scholarship please complete and submit the Tuition Scholarship Application form found at www.PFPSummit.com.

The tuition scholarship program is supported by a generous grant from the Heritage Provider Network.

For Questions, call 800-503-0078 (Continental US, Alaska and Hawaii only) - Mon.-Fri., 9 am - 5 pm pacific time or email mail: registration@hcconferences.com.



## PAY FOR PERFORMANCE SUMMIT

□ 2.1

□ 2.2

□ 2.3
□ 2.4

□ 2.5

□ 2.6

□ 2.7

HOW TO REGISTER: Fully complete the form (one form per registrant, photocopies	NAME
acceptable). Payment must accompany each registration (U.S. funds, payable to Health Care Conference Administrators, LLC).	SIGNATURE OF REGISTRANT - REQUIRED
ONLINE: Secure online registration at www.PFPSummit.com.	JOB TITLE
FAX: 206-319-5303 (include credit card information with registration)	ODC ANIZATION
MAIL: P4P Conference Office, 22529 39th Ave SE, Bothell, WA 98021 FOR REGISTRATION QUESTIONS:	ORGANIZATION
PHONE: 800-503-7382 (Continental US, Alaska and Hawaii only) or	ADDRESS
206-452-5499, Monday-Friday, 7 AM - 5 PM PST	CITY/STATE/ZIP
E-MAIL: registration@hcconferences.com	TELEPHONE
	E-MAIL
	□ Special Needs (Dietary or Physical)
ONGITE CONFEDENCE ATTENDANCE	
ONSITE CONFERENCE ATTENDANCE PRE-CONFERENCES Monday, March 24 (Choose one Pre-Conference only) \$ 495	WEBCAST CONFERENCE ATTENDANCE  Webcast conference registration includes the live Internet feed from the Summit, plus six
Pre-Conference I: New Tools to Help Employers Get Better Value from Healthcare Benefits  Sponsored by the National Business Coalition on Health	months of continued archived Internet access, available 24/7.
☐ Pre-Conference II: Price Transparency: Creating and Using Data to Improve Performance	INDIVIDUAL REGISTRATION (Includes Pre-Conference):
Sponsored by the Integrated Healthcare Association	☐ Through Friday, January 24, 2014* \$ 795
☐ Pre-Conference III: Improving Evidence and Measurement for Payment and Public Reporting Sponsored by the Agency for Healthcare Research and Quality (AHRQ)	☐ Through Friday, February 21, 2014** \$1,195 ☐ After Friday, February 21, 2014 \$1,495
	Arter Friday, February 21, 2014 \$1,455
CONFERENCE REGISTRATION (Does not include Pre-Conference): ☐ Through Friday, January 24, 2014* \$1,095	GROUP REGISTRATION (Includes Pre-Conference):
☐ Through Friday, February 21, 2014** \$1,495	Group registration offers the substantial volume discounts set forth below.
□ After Friday, February 21, 2014 \$1,795	Group registration permits the organizational knowledge coordinator either to share conference access with colleagues or to assign and track employee conference participation.
<b>GROUP REGISTRATION DISCOUNT</b> (Does not include Pre-Conference): Three or more registrations submitted from the same organization at the same time	Conference Access: ☐ 5 or more \$595 each ☐ 20 or more \$395 each
receive the following discounted rates for conference registration only. To qualify, all	☐ 10 or more \$495 each ☐ 40 or more \$295 each
registrations must be submitted simultaneously:	See INTELLECTUAL PROPERTY POLICY, page 6.
Conference: ☐ Through Friday, January 24, 2014* \$ 895	CONFERENCE ELECTRONIC MEDIA:
☐ Through Friday, February 21, 2014** \$1,295	Webcast attendees — Following the Summit, the video and presentations are made avail-
☐ After Friday, February 21, 2014 \$1,595	able on a flash drive. To take advantage of the discounted price below, you must reserve media WITH your Summit registration:
CONFERENCE ELECTRONIC MEDIA:	☐ Flash Drive (\$129 + \$15 shipping) \$144
Onsite Attendees — Following the Summit, the video and presentations are made avail-	(All Webcast attendees automatically receive 6 months access on web.)
able in the following formats. To take advantage of the discounted prices below, you must	* This price reflects a discount for registration and payment received through Friday, January 24, 2014.
reserve media WITH your Summit registration:  □ Flash Drive (\$129 + \$15 shipping) \$ 144 □ 6 months' access on Web \$129	** This price reflects a discount for registration and payment received through Friday, February 21, 2014.
☐ Flash Drive (\$129 + \$15 shipping) \$ 144 ☐ 6 months' access on Web \$129	PAYMENT Discount Code:
SPECIAL SUBSCRIPTION OFFER FOR BOTH ONSITE	The use of a registration discount code cannot be the basis of requesting a
AND WEBCAST ATTENDEES: You can purchase an annual subscription to Accountable Care News, Health Insurance	partial refund of fees already paid.
Marketplace News, Medical Home News, Population Health News, Predictive Modeling News or	TOTAL FOR ALL OPTIONS,
Readmissions News for only \$295 (regular rate \$468) when ordered with your conference	ONSITE OR WEBCAST:
registration.  □ Accountable Care News \$ 295 □ Population Health News \$ 295	Please enclose payment with your registration and return it to the Registrar at Pay
☐ Health Insurance Marketplace News \$ 295 ☐ Predictive Modeling News \$ 295	for Performance Summit, 22529 39th Ave SE, Bothell, WA 98021, or fax your credit card payment to 206-319-5303.
☐ Medical Home News \$ 295 ☐ Readmissions News \$ 295	You may also register online at www.PFPSummit.com.
SELECT YOUR MINI SUMMITS (One from each group.)	☐ Check/money order enclosed (payable to Health Care Conference Administrators LLC)
Tuesday, March 25 – 1:00 pm:	☐ Payment by credit card: ☐ American Express ☐ Visa ☐ Mastercard
Wednesday March 20, 10:15 and D MCV -	If a credit card number is being given to hold registration only until such time as a check is
Wednesday, March 26 – 10:15 am: ☐ MS V ☐ MS VI ☐ MS VII ☐ MS VIII	received it must be so noted. If payment is not received by seven days prior to the Summit,
<b>SELECT YOUR CONCURRENT SESSIONS</b> (One from each group.)	the credit card payment will be processed. Credit card charges will be listed on your statement as payment to HealthCare (HC) Conf LLC.
Tuesday, March 25	
3:00 pm	REGISTRATION BINDING AGREEMENT Registration (whether online or by this form) constitutes a contract and all of these terms
1.1	and conditions are binding on the parties. In particular, these terms and conditions shall
4:15 pm Concurrent Sessions – Group 2	apply in the case of any credit/debit card dispute. For webcast and onsite registrants there

ACCOUNT # **EXPIRATION DATE** SECURITY CODE NAME OF CARDHOLDER

COMPLETE THE FOLLOWING. PLEASE PRINT CLEARLY:

will be no refunds for "no-shows" or cancellations.



### **Pay for Performance Summit**

Publications Printing Dept. 41651 Corporate Way Palm Desert, CA 92260 USA

(Address for Return Mail Only)

PRESORTED FIRST CLASS U.S. POSTAGE PAID PERMIT # 1 PALM DESERT, CA



